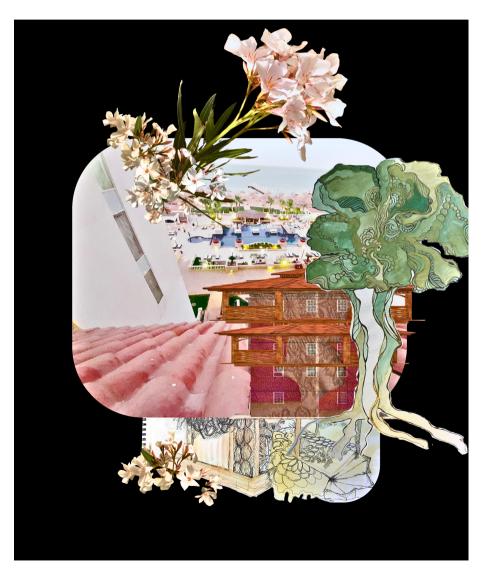
## The Hotel



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### adelheid Barck

# The Hotel

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Mannerheimintie 12 B, 00100 Helsinki, bod@bod.fi

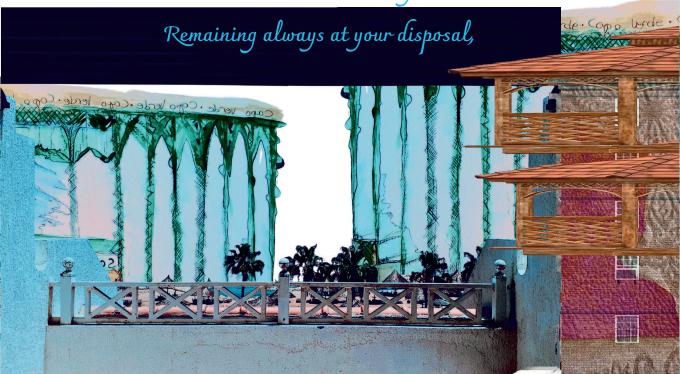
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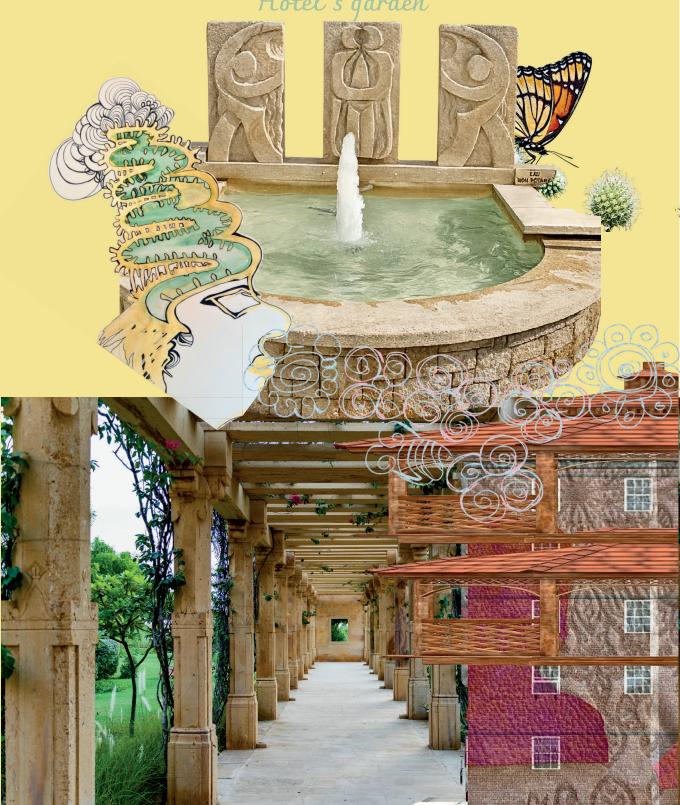
#### Dear Mrs. Unknown,

Thank you for contacting Resort! We would kindly like to note that, we were never informed by you that the sheets caused any itching. We also did not have any doctor's recommendations or results from you regarding what the doctor advised you. Furthermore, if there was a laundry issue, all of our guests would have dermatological issues, which we have not had any incidents of. We already have experience with fragrance free or allergy-friendly soaps for the guests with allergies or sensitivities. The guests always inform the hotel in advance. Regarding the woman that has her own table by the lobby she only asked you what was the recommendation of the doctor because the hotel needs a certification from the doctor that states what you are claiming for. As a hotel, we believe that we did everything that we could to assist you.



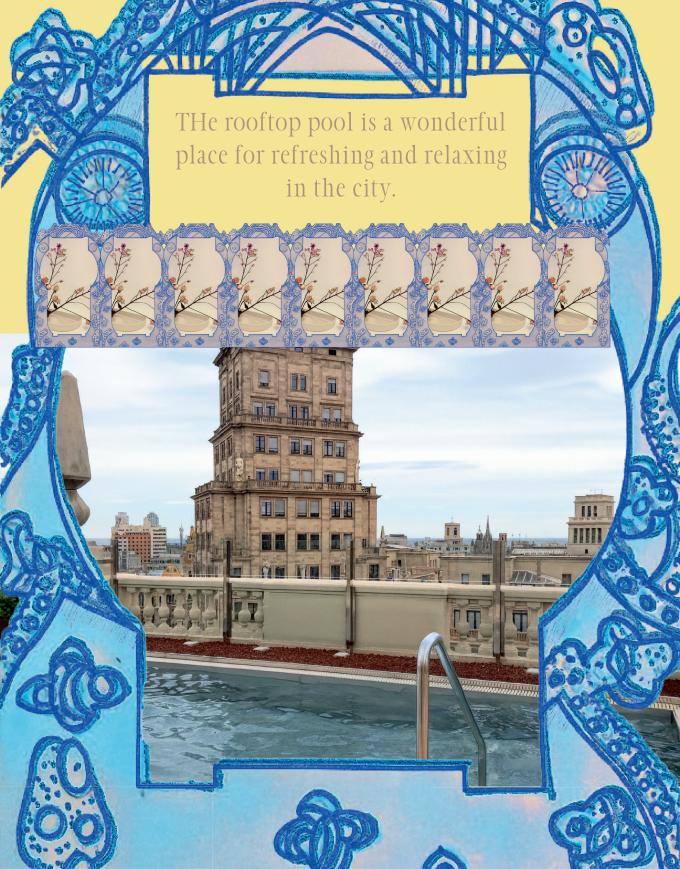
protes

Hotel's garden



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The hotel is an interesting environment. There are various activities and sights to see. The hotel garden should not be messy or cluttered with unnecessary items; it is meant for resting, listening to calming sounds, and enjoying the different colors and shapes of the plants. In the garden of this hotel, there are calming elements like water. Welcome to this environment of shapes and colors. We will explore the pamphlet found on the restaurant's bookshelf, from which we will get information later.

I wish you peaceful reading moments